

ATTACHMENT I – SERVICE INFORMATION
Voluntary Safety Recall 6010H

CONDITION OF CONCERN

Certain 2007-2009 Mazda3 or Mazda5 vehicles may have a condition in which a sudden loss of power steering assist could occur at any time while driving the vehicle. If power steering assist is lost, steering is still possible but will require more physical effort, particularly while driving at lower speeds. Unless the driver compensates for the additional effort, the risk of a crash is increased.

SUBJECT VEHICLES

Model	VIN Range	Build Date Range
2007 Mazda3 / Mazda5 with EHPAS	JM1 BK**** 71 742201 – 774382 JM1CR**** 70 155460 – 162975	From April 2, 2007 through September 17, 2007
2008 Mazda3 / Mazda5 with EHPAS	All 2008 MY Mazda3 and Mazda5 Vehicles	From June 1, 2007 through July 7, 2008
2009 Mazda3 / Mazda5 with EHPAS	JM1 BK**** 91 187372 – 257722 JM1CR**** 90 327438 – 351393	From July 1, 2008 through November 30, 2008

Note: The asterisk symbol “*” can be any letter or number.

MazdaSpeed3 vehicles are excluded since they are not equipped with EHPAS

PLEASE NOTE: Many of the vehicles within the Subject VIN/Build Date Range have already been repaired under the Service Bulletin No. 06-002/09 or 06-001/10. These vehicles are not included in the recall.

OWNER NOTIFICATION

Mazda will send a preliminary notification (1st phase) to all U.S. owners by first class mail beginning September 15, 2010. This letter informs customers of the recall and the service parts required for the repair are currently in short supply.

To best manage parts availability Mazda will send a 2nd phase notification to customers by geographic area, instructing them to make an appointment with any authorized Mazda dealer to have the power steering system repaired. The 2nd phase notification will begin in September 2010 and will complete in February 2011.

Following is the planned schedule for the owner notifications:

Phase	Owner Notification Letter Mail Date	State
1 st phase	September 15, 2010	ALL
2 nd phase	September 2010	WV, DE, IN, RI, ME, NH, MD
	October 2010	VA, NJ, NC, MA, CT
	November 2010	NY, TN, GA, OH, AL, KY, SC, MI
	December 2010	PA, FL, VT, MN, MS
	January 2011	OK, AR, LA, KS, NE, NM, CO, WI, IL, MO, UT, HI, NV
	February 2011	IA, MT, ND, SD, TX, AK, CA, ID, OR, WA, WY

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VERIFY THE VEHICLE NEEDS THE RECALL

1. Verify the vehicle is within the following ranges:

Model	VIN Range	Build Date Range
2007 Mazda3 / Mazda5 with EHPAS	JM1 BK**** 71 742201 – 774382 JM1CR**** 70 155460 – 162975	From April 2, 2007 through September 17, 2007
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If the vehicle is within the above range, go to step 2.

If the vehicle is not within the above range, return it to the customer.

Note: MazdaSpeed3 vehicles are excluded since they are not equipped with EHPAS

2. Perform a Warranty Vehicle Inquiry using your eMDCS System and inspect vehicle for an Authorized Campaign Label RECALL **6010H** attached to the vehicle's hood.

eMDCS System – Warranty Vehicle Inquiry Results:

If eMDCS displays:	Campaign Label is:	Action to perform:
RECALL 6010H OPEN	Present	Contact the Warranty Hotline at (877) 727-6626, option 3, to update vehicle history
	Not present	Proceed to "REPAIR PROCEDURE"
RECALL 6010H CLOSED	Present	Return vehicle to inventory or customer
	Not present	Complete a label and apply to vehicle's hood
RECALL 6010H is not displayed	Does not apply	Recall does not apply to this vehicle. Return vehicle to customer

Note: Verify the recall number as the vehicle may have multiple labels.

REPAIR PROCEDURE

Please refer to Attachment IV.