



TO: All Mazda Dealership General Managers, Service Managers, and Parts Managers

DATE: July 2007

SUBJECT: 2007 MAZDASPEED3 Engine Mount Safety Recall 4607F

Dear Mazda Dealer:

Mazda Motor Corporation has decided to conduct a Safety Recall campaign on certain 2007 MAZDASPEED3 vehicles produced from June 28, 2006 through May 19, 2007.

On certain MAZDASPEED3 vehicles, the No. 4 engine mount bolt may loosen if a sudden/rapid acceleration is repeatedly performed. If the vehicle is continuously driven under such condition, the No. 4 engine mount bolt may loosen and fall out or break, allowing the transmission to be out of position. In extreme cases, the driveshaft may become detached. If this occurs the vehicle will immediately lose power, come to a stop and be inoperable. Should this occur, there is an increased risk of an accident.

Owners of affected vehicles will be notified by first class mail beginning July 13, 2007.

This package contains important information about Safety Recall campaign **4607F**:

Attachment I	Dealer Service and Parts information
Attachment II	Repair procedures
Attachment III	Owner notification letter

The National Traffic and Motor Vehicle Safety Act prohibits the delivery of any subject vehicle without performing the necessary repair for defects or failures. Failure to perform applicable recalls before delivery can result in extensive dealer fines and penalties from the Federal Government. Therefore, you must complete this recall for all affected vehicles in your inventory prior to delivery.

Page -2-

To help you effectively perform this recall, Mazda has developed the following resources:

1. Service and Parts recall instructions follow (Attachment I), were e-mailed to your Service Department, and are also available on eMDCS and the MS3 (Mazda Service Support System) websites.
2. Inspection and repair procedures follow (Attachment II), and are also available on the MS3 (Mazda Service Support System) and eMDCS websites.
3. We recommend using the enclosed report of registered owners in the dealer's area to encourage customers to come in for the recall (with recall reminder postcards). Dealers may use such owner information for the sole purpose of conducting and performing this recall, and for no other purpose. **Using it for marketing activities is strictly prohibited and could subject your dealership to serious fines.** The information in this report is protected by state privacy and other applicable laws regarding disclosure of personal and/or confidential, restricted or blocked information. It is the dealer's responsibility to protect the confidentiality of owner records and prevent the release of information to other parties.

In California, privacy laws prevent the release of names and addresses on this report.

4. For technical assistance, call the Technical Assistance Hotline at (888) 832-8477.
5. For warranty questions, contact the Corporate Dealer Assistance Group at (877) 727-6626 Option 3.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries. If you have any questions, please contact your region manager or DCSM.

We apologize for any inconvenience this recall may cause you and your customers. Please keep in mind that owners of 2001 and newer models are eligible to receive a rental car at no charge.

Your understanding and support in carrying out this campaign is greatly appreciated.

Sincerely,

Susumu Niinai
Director, Technical Services
Mazda North American Operations

CONDITION OF CONCERN

On certain MAZDASPEED3 vehicles, the No. 4 engine mount bolt may loosen if a sudden/rapid acceleration is repeatedly performed. If the vehicle is continuously driven under such condition, the No. 4 engine mount bolt may loosen and fall out or break, allowing the transmission to be out of position. In extreme cases, the driveshaft may become detached. If this occurs the vehicle will immediately lose power, come to a stop and be inoperable. Should this occur, there is an increased risk of an accident.

SUBJECT VEHICLES

Model	VIN Range	Build Date Range
2007 MAZDASPEED3	JM1 BK34** 71 603266 - 768653	June 28, 2006 through May 19, 2007

The asterisk symbol “*” can be any letter or number.

Please note that some vehicles within this VIN range were repaired at the port before being shipped to your dealership. Please refer to eMDCS Warranty Vehicle Inquiry to determine if a vehicle is subject to this recall.

OWNER NOTIFICATION

Mazda will notify U.S. owners by first class mail beginning **July 13, 2007**.

PARTS INFORMATION

Description	Part Number	Quantity	Note
No. 4 Engine Mount Bolt	9YA0-21-437A	1	10T bolt
No. 4 Engine Mount Rubber	B37F-39-070E	1	When necessary
No. 4 Engine Mount Bracket	B37F-39-080A	1	When necessary
Campaign Label	9999-95-065A-05	1=50 labels	Mstore (no charge)

PARTS ORDERING INFORMATION

An initial shipment of parts was sent to all MAZDASPEED-certified dealers beginning **July 2, 2007**. Shipments should have arrived beginning **July 3, 2007**. The CSO handling charge for these shipments was waived.

The shipment included mount bolts to repair dealer inventory vehicles and an initial quantity of mount bolts, rubbers and brackets to repair customer vehicles.

Non-MAZDASPEED-certified dealers should order parts per the instructions below. MAZDASPEED-certified dealer should follow these instructions to order additional parts.

Orders will only be accepted through the Dealer Assistance Group (DAG) website “eMail Inquiries” page as follows:

1. Go to the Dealer Assistance Group web page

2. Click on “eMail Inquiries” at the top of the screen
3. Click on “Corporate Dealer Assistance Group”
4. Fill in the following required fields:
 - First name
 - Last name
 - Phone Number
 - Email Address
 - MNAO Sales Order: (enter the PO number you would like to use for the order or simply enter N/A)
 - Part Number
 - Techline Ref #: (Leave Blank)
 - Comments: Enter the VIN(s) of the vehicle(s) requiring the part(s). VIN is required for the order to be placed. Also, if you require more than one part number, enter the additional part numbers here.

Once all the fields have been entered, click on the “Submit” button. This sends an email to DAG. Your order will be placed as a CSO order with the freight charge waived, and you will be contacted with confirmation of the order and the order number. You do not need to call DAG once this email request has been sent.

For parts ordering assistance, contact the Corporate Dealer Assistance Group at (877) 727-6626, option 2.

WARRANTY CLAIM PROCESSING INFORMATION

	Inspection, Removal of rubber, Bolt replacement	Inspection, Bolt replacement	Inspection, Bolt, Mount, Bracket Replacement
Warranty Type Code	R	R	R
Symptom Code	99	99	99
Damage Code	99	99	99
Process Number	A0725B	A0725B	A0725B
Part Number Main Cause & Quantity	9YA0-21-437A 1 pc	9YA0-21-437A, 1 pc	9YA0-21-437A 1 pc
Related Part Number & Quantity	---	---	B37F-39-070E 1 pc
	---	---	B37F-39-080A 1 pc
Labor Operation Code	XXC18XRX	XXC18BRX	XXC18DRX
Labor Hours	0.8	0.6	0.8

RENTAL CAR

A rental car may be provided to the customer if eligible based on the terms and conditions of the Rental Car Reimbursement Program, Policy 12.0. Rental car reimbursements are available only on vehicles within the mileage and time limitations under the New Vehicle Limited Warranty*. If the customer was placed in a rental car while the campaign was being completed, submit a separate **claim/problem** using the standard rental claim information.

Warranty Type Code	A
Symptom Code	99
Damage Code	99
Part Number Main Cause	5555-RE-NTAL
Part Quantity	0
Labor Operation Code	MM012XRX
Labor Hours	0.0
Sublet – Rental Car	
Sublet Invoice Number	Number from Rental Invoice or Dealer Purchase Order
Sublet Type Code	Enter "L"
Sublet Amount	Up to \$30.00 per day for the number of days customer had rental car

Rental expenses exceeding the two-day limit will require prior DCSM Authorization, as outlined in the Rental Car Reimbursement Program policy.

VERIFY THE VEHICLE NEEDS THE RECALL

1. Verify the vehicle is within the following ranges:

Model	VIN Range	Build Date Range
2007 MAZDASPEED3	JM1 BK34** 71 603266 - 768653	June 28, 2006 through May 19, 2007

If the vehicle is within the above ranges, go to step 2.

If vehicle is not within the above ranges, return it to the customer.

2. Perform a Warranty Vehicle Inquiry using your eMDCS System and inspect vehicle for an Authorized Campaign Label RECALL 4607F attached to the vehicle's hood.

eMDCS System - Vehicle Status Inquiry Results

If eMDCS displays:	Campaign Label is:	Action to perform:
RECALL 4607F OPEN	Present	Contact the Mazda Corporate Dealer Assistance Group at (877) 727-6626, option 2, to update vehicle history
	Not present	Proceed to "REPAIR PROCEDURE"
RECALL 4607F CLOSED	Present	Return vehicle to inventory or customer
	Not present	Complete a label and apply to vehicle's hood
RECALL 4607F is not displayed	Does not apply	Recall does not apply to this vehicle. Return vehicle to inventory or customer

Note: Verify the recall number as the vehicle may have multiple labels.

REPAIR PROCEDURE

Please refer to Attachment II.