



Recall Start April 14, 2006

**Port New Jersey – Paint Overspray  
Mazda Paint Program [MPP02]**

**TO:** All **Mazda** Dealers  
**ATTENTION:** All General Managers, Service Managers, and Parts Managers  
**SUBJECT:** **Port New Jersey – Paint Overspray**

Dear **Mazda** Dealer:

**During the month of** April 2006 a US Naval vessel was being repainted at a facility adjoining Mazda's Port Facility at Newark, New Jersey. Overspray from the Naval Vessel contaminated the surface paint of a number of the Mazda vehicles that were passing through the port facility during this time.

Mazda has decided to identify these vehicles and have the overspray cleaned from the vehicle's painted surfaces. The paint is light gray in color (Battleship Gray).

Please make certain that the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this campaign. If you have any questions, please contact your region manager or DCSM.

We apologize for any inconvenience this program may cause you and your personnel. Your understanding and support in carrying out this campaign is greatly appreciated.

Sincerely,

**MAZDA NORTH AMERICAN OPERATIONS**

**CONDITION OF CONCERN**

During the month of April 2006 a US Naval vessel was being repainted at a facility adjoining Mazda's Port Facility at Newark, New Jersey. Overspray from the Naval Vessel contaminated the surface paint of a number of the Mazda vehicles that were passing through the port facility during this time.

**SUBJECT VEHICLES**

Vehicles passing through Mazda's Port New Jersey while the painting of the Naval Vessel was occurring

**Please perform a Warranty Vehicle Inquiry using eMDCS to determine if this vehicle needs the campaign performed.**

**OWNER NOTIFICATION**

No owners are affected by this campaign

**PARTS INFORMATION**

3M Perfect-It III Cleaner Clay or equivalent

Spray lubricant (water mixed with a few drops liquid soap)

Lint free towels

**WARRANTY CLAIM PROCESSING INFORMATION**

	Cleaning Paint Contamination
Warranty Type Code	R
Symptom Code	99
Damage Code	99
Part Number Main Cause	5555-06-009A
Quantity	0
Labor Operation Code	YY428XRX
Labor Hours	0.0
Sublet	
Sublet Invoice Number	Same as Claim Number
Sublet Type Code	X
Sublet Amount	\$125.00 Max Limit Without DCSCM Authorization

**VERIFY THE VEHICLE NEEDS THE RECALL**

1. Perform a **Warranty Vehicle Inquiry** using your **eMDCS System** and inspect vehicle for an Authorized Modification Label MPP02 attached to the vehicle's bulkhead.

**eMDCS System - Vehicle Status Inquiry Results**

If eMDCS displays:	Campaign Label is:	Action to perform:
<b>RECALL MPP02</b>	Present	Contact the <b>Mazda Corporate Dealer Assistance Group at (877) 727-6626</b> to update vehicle history
	Not present	Proceed to " <b>REPAIR PROCEDURE</b> "
<b>RECALL MPP02 CLOSED</b>	Present	Return vehicle to inventory or customer
	Not present	Complete a label and apply to vehicle's hood or bulkhead
<b>RECALL MPP02 is not displayed</b>	Does not apply	Recall does not apply to this vehicle. Return vehicle to inventory or customer

**Note:** Verify the recall number as the vehicle may have multiple labels.

## **B. REPAIR PROCEDURES**

1. **Wash and rinse vehicle thoroughly.**
2. Work in a shady area.
3. Spray lubricant on body panel
4. Work contaminated areas using light to medium pressure, keep surface wet, repeat as necessary.
5. Rinse and dry surface
6. To reduce scratching, knead clay periodically.

**Glass and black out trim will require extra effort to clean.**

**Note:** Each clay bar will clean 20- 25 vehicles.

## **C. CAMPAIGN LABEL INSTALLATION**

Complete a "**Campaign Label**" with the recall number written on the sticker and affix it to the vehicle's hood or bulkhead. Refer back to the illustration under "**A. VEHICLE INSPECTION PROCEDURE**".