



December 2006

**2006-2007 Mazda5, 2006-2007 MX-5, 2006-2007 Mazda3 and 2007 CX-7  
Audio Unit - Special Service Program (SSP) 69**

Dear Mazda Owner:

Mazda Motor Corporation has decided to conduct a Special Service Program (SSP) on certain 2006-2007 Mazda5, 2006-2007 MX-5, 2006-2007 Mazda3 and 2007 CX-7 vehicles, equipped with Clarion audio and Sirius satellite receiver. The purpose of this SSP is to correct a condition that prevents the unit from receiving satellite broadcast signals. If you are a recipient of this notice, your vehicle is included in this program.

**What is the problem?**

Certain vehicles equipped with Clarion audio and Sirius satellite receiver were unable to receive the Sirius satellite radio broadcasting from September 26, 2006 through October 11, 2006 due to a software issue in the audio unit. Currently the audio unit can receive the satellite radio broadcasting normally; however, after January 1<sup>st</sup>, 2007, the same failure may occur unless the Clarion audio units have been re-flashed with corrected software.

**What will Mazda do?**

Mazda will reprogram the audio unit's software to include the modified calibration, **free of charge**. The repair should take approximately one hour to complete. However, it may take longer depending on the service workload at your Mazda dealership.

As a reminder, the Mazda Driver's Assurance Plan may provide alternate transportation when your vehicle is at an authorized Mazda dealership for a warranty repair. To be eligible for alternate transportation, your vehicle must be a 2001 or newer model and within the mileage and time limitations under the Mazda New Vehicle Limited Warranty and adhere to the Rental Car Reimbursement policy. Ask your dealer for details about the Mazda Rental Car Reimbursement Program.

**What should you do?**

Mazda is concerned about your complete satisfaction, and we encourage you to make an appointment with any authorized Mazda dealer to have the audio unit reprogrammed. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

**What if you have already paid for repair on the audio unit/satellite radio receiver?**

If you have already paid for the inspection, repair or replacement of the audio unit/satellite radio receiver, you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards. Please complete the enclosed "Reimbursement Application Form," including the necessary documentation, and mail it to us in the pre-addressed envelope provided, allowing 6-8 weeks for processing.

**Where is the closest Mazda dealer?**

To locate your nearest Mazda dealer, visit our web site and try our "Locate a Dealer" feature at [www.MazdaUSA.com](http://www.MazdaUSA.com) or consult your local yellow pages.

**Moved or no longer own this vehicle?**

If you have moved or no longer own your Mazda vehicle, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner. Federal law requires that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within ten days.

**Still have questions?**

If you have any questions regarding this program, please contact our Customer Assistance Center at (800) 222-5500, option #4.

Your satisfaction is a priority for Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. Please accept our apologies for any inconvenience this program may have caused you.

Sincerely,

Mazda North American Operations