**ATTACHMENT III** 



## 1995 Protegé Airbag System [Special Service Program - SSP 26]

Dear Mazda Owner:

Mazda Motor Corporation has decided to conduct a Special Service Program to replace the tie down hooks on certain 1995 Protegés.

The 1995 Protegé is equipped with driver and passenger side airbags which comprise the supplemental restraint system. The airbags are designed to inflate during a frontal collision that is at least moderate in force. For the airbags to be totally effective, the three-point safety belts must be properly fastened.

Mazda has learned of cases in which the airbags have inflated as the result of the tie down hooks striking a curb or pavement. These cases usually occur if the vehicle travels off the side of the road, over a curb, or through a deep pothole. In some of these cases, the airbag inflation was not necessary to protect the driver or the passenger.

The modification of the tie down hooks will significantly reduce the likelihood of an unnecessary airbag inflation, minimizing the inconvenience and cost associated with nonessential airbag deployment.

We have made arrangements for you to replace tie down hooks free of charge at any authorized Mazda dealer. The replacement of the tie down hooks will take at least a half an hour. We recommend that you make an appointment with your dealer to have this work performed. Depending on the service schedule at the dealership, they may have to keep your vehicle longer than the 30 minutes it takes to perform the repair.

If you have moved or no longer own your vehicle, please complete and mail the enclosed "Change of Address/Ownership" prepaid postcard, as soon as possible, for updating our records.

If you are the lessor of a subject vehicle and have received this letter, please provide a copy to the lessee.

Should you have any questions regarding this program, please contact our Customer Relations toll-free number, (800)222-5500.

Our goal at Mazda is to build and maintain only the highest quality products. Please accept our apologies for any inconvenience this program may cause you.

Sincerely,

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Mazda Motor of America, Inc.